

Global Delivery Network

retarus Inc.
US Headquarters
300 Lighting Way
Secaucus, NJ 07094
USA

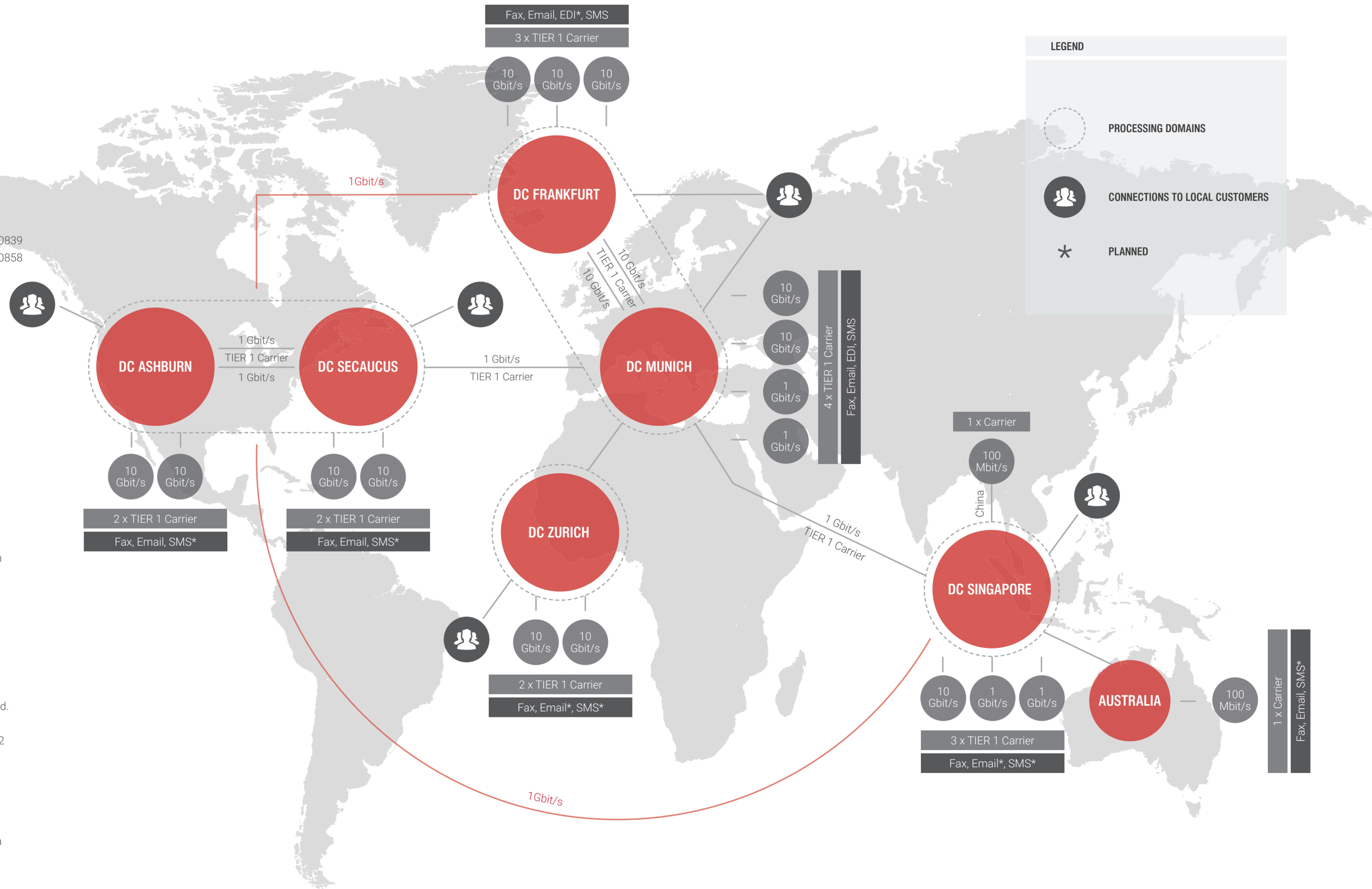
Toll Free +1 855 462 0839
Toll Free +1 855 296 0858
info@us.retarus.com

retarus GmbH
Global Headquarters
Aschauer Straße 30
81549 Munich
Germany

+49 89 5528 1111
+49 89 5528 1919
info@de.retarus.com

retarus (Asia) Pte. Ltd.
Asia Headquarters
60 Tras Street #03-02
Singapore 078999
Singapore

+65 6323 7350
+65 6323 7359
info@sg.retarus.com

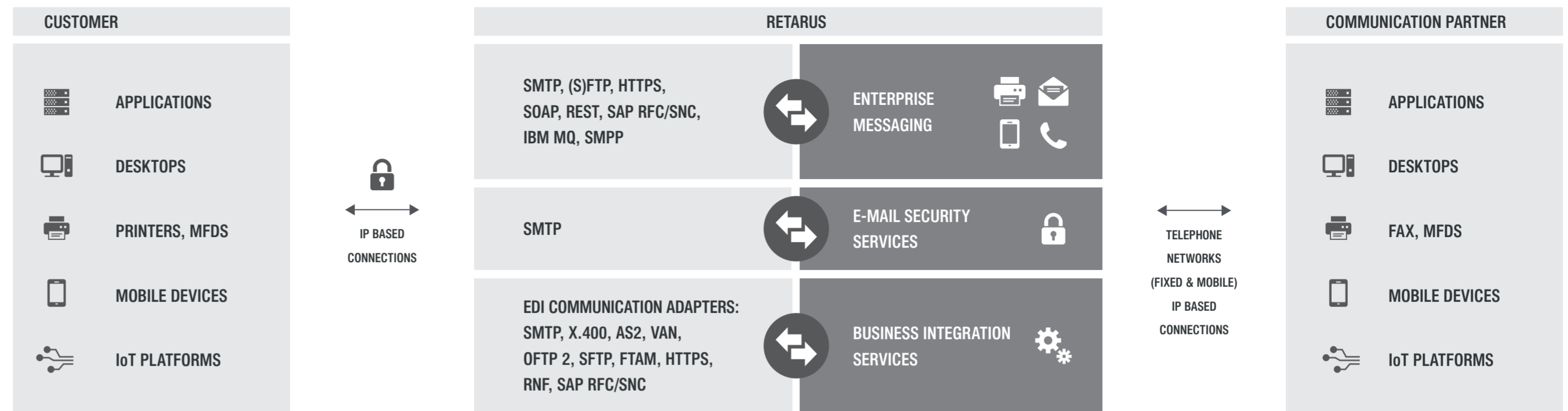


LEGEND

- PROCESSING DOMAINS
- 👤 CONNECTIONS TO LOCAL CUSTOMERS
- * PLANNED

RETARUS DATA CENTERS

Retarus' data centers fulfill the most stringent quality requirements - with their own hardware, over 2,500 server systems, multi-tenant software developed in-house, physical security as well as the ultimate measures to ensure security and data protection. In addition to sites in Germany, Retarus operates data centers in Switzerland, the USA and Asia.



SECURITY

- > Video surveillance
- > Electronic access control (chip card/biometrics)
- > Dedicated assignment of rights by Retarus
- > Alarm systems and security staff
- > Lockable racks in floor to ceiling cages



BUSINESS CONTINUITY

- > Independent power supply
- > Fire-extinguishing system
- > Multiply redundant Tier 1 carrier connections for each data center



CONNECTIVITY

- > "Carrier Grade" network components, such as Sonus networks
- > 160 Gbit global uplink
- > Connection via IP, MPLS, ENX
- > Encryption with VPN, TLS, SSL, PGP, S/MIME
- > Supported protocols include SMTP, HTTPS, SOAP, REST, SFTP



COMPLIANCE

- > ISO27001
- > PCI-DSS, HIPAA
- > ISAE3402/SSAE16/SOC1
- > ITIL compliant
- > Always audit ready, e.g. for finance sector

ABOUT RETARUS

An efficient flow of information is a basic prerequisite for reliable business processes. No matter whether it's communication from person to person, between machines or automated in the "internet of things" - as a global provider of information logistics services, Retarus ensures that your communication functions quickly, efficiently and securely at all times. With state-of-the-art IT infrastructure, data centers in Europe, the USA and the APAC region as well as highly dependable partners, Retarus stands for a global delivery network with the highest levels of security, transparency and compliance. As a Retarus customer you can rely on closely individualized consulting and thoroughly competent technical support - available around the clock by arrangement - by your own personal contact person, and on site if required.

DATA PRIVACY TO MEET YOUR NEEDS

Retarus and its subsidiaries, represented around the globe, are in the position to contractually guarantee customers that data processing takes place in line with locally applicable national regulations. According to your specific requirements, you can decide exactly where you would like to have your data processed. This means that companies can rest assured that sensitive data will not leave the processing domain without explicit authorization. The transmission of data to Retarus' data centers takes place by way of separate, encrypted connections. Data stored within Retarus' infrastructure over the short, medium or long term can also additionally be secured on request with customer-specific keys (PGP, S/MIME).

retarus
global messaging

GLOBAL DELIVERY NETWORK