



Retarus Messaging Solutions: Healthcare and Pharma

Fast Facts

Send and receive email, fax and SMS messages securely and reliably

Highly customizable; no need for additional hardware or software

Eliminate paper-intensive processes and improve workflow automation

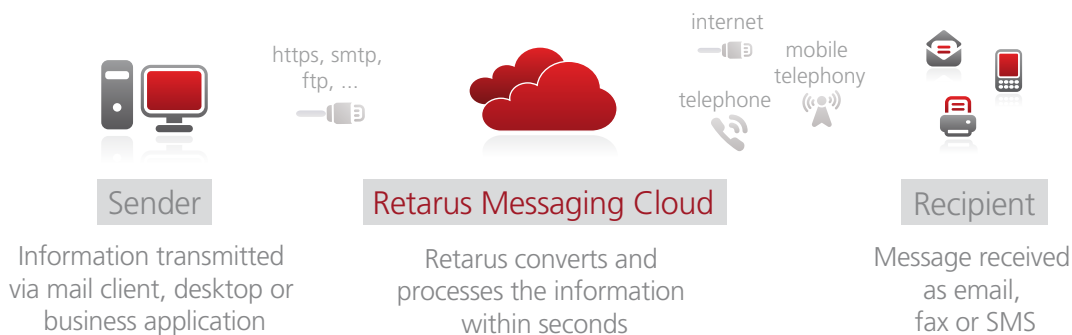
Increase security and regulatory compliance, e.g. HIPAA, PHI

Cloud-Based Messaging Solutions from Retarus

In the healthcare and pharma industries, efficient and transparent communication is a top priority. With Retarus' cloud-based messaging solutions for email, fax, SMS, EDI, and workflow automation, providers can send and receive messages **reliably and securely** through the Retarus global network. Retarus' communication services are also easy to implement and use, with no hardware or software to install or manage. All solutions are **highly customizable** and secure so you have complete control of your communications. Retarus messaging solutions are designed with healthcare-specific security and compliance in mind, using highest encryption standards. Our secure solutions give you peace of mind in knowing that your messages are **HIPAA and PHI compliant**.

Why worry about whether a prescription was authorized? Enhance the patient experience and increase your competitive advantage today!

How it works



Why Choose Retarus?

- Process information more efficiently
- Maintain HIPAA compliance
- Reduce capital & operational expenses
- Improve the patient experience
- Enhance staff productivity
- Reduce human error





Efficient and secure: using Retarus Messaging Cloud straight from the desktop



Live monitoring of documents currently being transmitted



Transparency and control through highly informative statistics.

Improve Turnaround Time of Prior Authorizations and Refill Requests

It's a fast-paced world out there. Healthcare and pharma companies must work overtime to ensure they deliver superior customer service in an efficient and cost-effective manner. Retarus' messaging services increase efficiencies in processing Prior Authorizations and Refill Requests by reducing costs and errors associated with human processing. Our automated solutions help you avoid the delays that negatively impact delivery and overall billing so you can give your patients what they need, when they need it.

Trade slow, manual processes for fast turn-around times with Retarus' cloud-based messaging services. Retarus' multi-modal applications make it easy for you to implement automated notifications to the prescriber via Fax, Email, or SMS.

Retarus' refill solution eliminates the need for pharmacists to spend time manually authorizing refills. The pharmacy simply sends an automated request to the doctor's office to approve the refill, and then waits for the signed copy to be sent back. Once the prescription is refilled, the patient may be notified via email or SMS using Retarus' messaging services. It's that easy!

Enhance Patient Communications with Refill Reminders

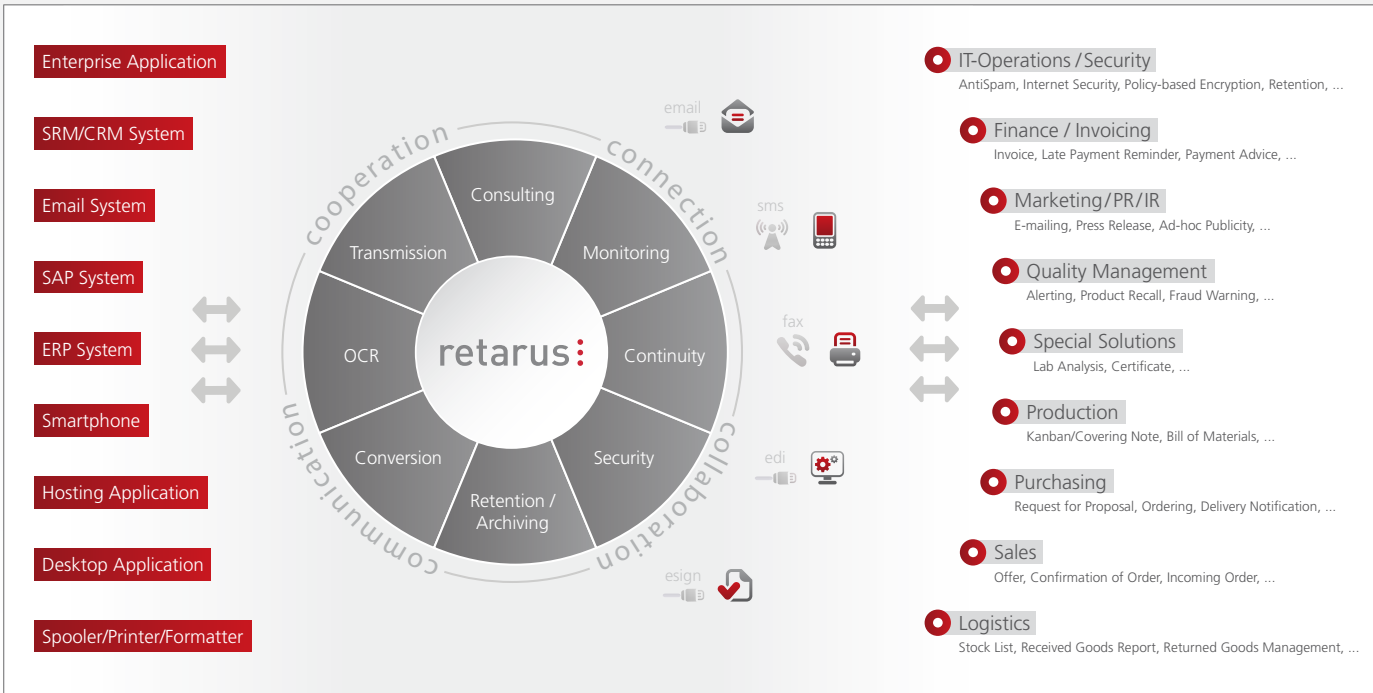
As a healthcare professional you play a key role in maintaining your patients' wellbeing. With Retarus' Medication Reminder and Refill Reminder solutions, getting in touch with patients is no longer a difficult task. Reminders are automatically sent to their chosen contact method – whether by fax, email or SMS, ensuring the message reaches them in a convenient manner.

Retarus can work together with the pharmacy to send out reminder messages. All the patient has to do is document the method by which he/she wants to receive it, and then a reminder to refill a prescription, to pick it up from the pharmacy, or directions on proper medicine use can be sent via either Fax, Email, or SMS. Working in conjunction with the pharmacy or healthcare provider, Retarus would then send out the message directly to the patient. Healthcare providers can also use these reminders to send patients notifications when they are due to take their medicine. Finally – solutions that allow you to spend more time on what matters most... your patients.

Advantages at your Fingertips

- Increase refill efficiency
- Ensure superior service and patient satisfaction
- Automate medical authorization processes
- Notify patients by Email, Fax or SMS
- Streamline refill and prior authorization processes





Why Retarus

Efficient business processes and reliable electronic communications are among the pivotal factors for success in any company or organization. As a global provider of professional messaging services, we develop innovative market-leading products and solutions for electronic corporate communications for the automation and optimization of business processes. Since 1992, our Managed Services have been providing a superior level of security, performance and transparency which is unique in the market.

Quality & Innovation

At Retarus, our success has been built on the high quality of our services and the expertise of our employees. We focus on skills and competencies, striving to be the best at everything we do. We conduct research on the latest trends and continue to develop and expand innovative, cutting-edge services which offer the greatest benefits to our clients. To date, more than 3,500 companies rely on Retarus Messaging Services for their everyday business communications.

Customer Focus & Transparency

From the personal approach used by our Support and Sales & Marketing teams to the project-related customization of our services, our primary focus is always the customer and the solution. We keep the customer up to date at all times with regards to innovations and upgrades, both during and after implementation. We provide comprehensive and highly reliable reporting and billing, which allows us to provide a level of process transparency that is unique in the market, creating trust while ensuring a high degree of customer satisfaction.

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