



IDT
putting paper in its place

Integration Insider

Volume 2, Issue 6



Put it to Work →

Ask the Expert →

News & Events →

Welcome to the July edition of IDT's *Integration Insider*. Read on this month to find out more about: IT Support with Sarbanes-Oxley, Document Classification Technology and its benefits, Newsgroups for Great Plains Users and exciting news from IDT.

Don't forget, if there is something you'd like to see discussed in an upcoming issue of the *Insider*, whether it's a specific question or broad topic, just [e-mail us](#) or use the feedback button at the bottom of the page to let us know!

Happy Reading,
The IDT Team

Get the latest
Microsoft security
updates here.

Get a great deal on
a Kodak i260 demo
unit at the IDT eStore!
Log-in here.

Recorded webcast:
"Sarbanes-Oxley 2004
& Beyond" hosted
by Compliance Week.



Put it to Work

Struggling with a lack of IT support with your Sarbanes-Oxley efforts?

You're not alone. Check out the article "Sarb-Ox Projects Still Lack IT Involvement, Auditors Say" from ComputerWorld to see who's in the same boat, why people are still struggling with resistance, and why it's important to get everyone on board.

[Read more.](#)

Achieving Business Process Efficiency in Accounts Payable

Learn more about automated invoice processing and document classification with the white paper, "Processing Invoices Automatically," from SWT. In a nutshell, classification technology performs automated identification of unstructured document types – invoices are a classic example of unstructured documents. However, the classification technology is not limited to invoice-only applications. In addition to its many other benefits, classification technology can be used to determine the type of many different documents, negating the need for patch code separators between different document types.

Read on to find out more and to learn how document classification works and what it means to you and your business to "go beyond" imaging.

[Read more.](#)

[^ top of page](#)



**Question: “What’s with the ‘newsgroups’ for Great Plains users?
How can they help me?”**

Answer: This year, Microsoft® Business Solutions added two newsgroups to their CustomerSource web site in an effort to make it easy for users to exchange information easily and receive answers to common questions by means of conversations with other users.

The Public Newsgroup allows any customer on a Microsoft Business Solutions service plan to quickly exchange information with other users in North America. Here, you’ll be able to get answers to general “how-to” questions, learn more about using specific features of your software, gather additional information about other Microsoft Business Solutions products, and much more.

If you’re enrolled in the Standard A, Standard B, or Software Assurance service plans, you receive a benefit called Managed Newsgroups. With this feature, you can access the Public Newsgroups, and also have the added benefit of having Microsoft Business Solutions Support Engineers monitor the issues posted and provide responses to standard* product questions, if a response has not been provided by peer participants within two business days.

Log-in to [CustomerSource](#) to find out more about Microsoft Business Solutions newsgroups.

*If a unique or complex situation is presented and left unanswered, a recommendation will be sent to contact support to discuss the issue in more detail. If you do not have incidents available on account, you will be prompted for a credit card purchase.

[^ top of page](#)



IDT Customers: We want to know what you think!

How are we doing? We want to know. That's why, later this month, IDT customers will be receiving a link to an on-line customer survey. Please help us serve you and others better by completing this Customer Satisfaction Survey, which asks you to rate the service provided in a number of different areas and to offer general comments and suggestions. Invitations to take the survey will be distributed by email. Everyone who completes the survey will be entered into a drawing for a \$150 "Lettuce Entertain You" gift card. Further details will be coming soon.

See IDT at the Business and Technology Solutions Show August 24-25.

Join IDT at "America's Premier Event for Finance and Business Professionals" – the Business & Technology Solutions Show in Rosemont, Illinois August 24th and 25th. Hosted by the Illinois CPA Society, the show features keynote speakers and educational sessions in the following tracks: Accounting & Auditing, Tax, Technology, Career Management, and Corporate Finance (CCFL). Earn up to 18 hours of CPE credit when you attend! Attendee registration is \$230 and includes access to the exhibitor floor.

[Visit the show site.](#)

We're Moving!

Due to considerable growth experienced by both IDT, Inc and IDT Consulting, we're moving to a new office space just down the street as of August 27th. We're excited to make the move into this larger space – complete with a new training room. Our phone, fax, and email addresses will all remain the same. Our new address will be:

IDT
917 Hawthorn Drive
Itasca , IL 60143

[^ top of page](#)

• 917 W. Hawthorn Drive • Itasca, IL 60143 • ph: 630.875.1100 •
© Copyright 2004 IDT-Inc. [Unsubscribe](#) from additional mail. Visit [idt-inc.com](#) and [idtconsulting.com](#)

[Sign-up](#)

[Feedback](#)

[Ask the Expert](#)

[Archives](#)

[Forward to a Friend](#)